

Lancaster County Drug & Alcohol Commission Case Management & Clinical Services Policy & Procedure Manual	CMCS # 12 Policy: Veterans: As A Priority Population
Most Current Revision: 07/01/2021 Effective Date: 07/01/2020	Page: 1 of 1

I. Purpose:

To establish a policy and procedure to ensure the needs of Veterans are addressed, as a priority population.

II. Procedure:

DDAP identifies Veterans who use substances as a priority population. LCDAC and its contracted providers are required to address the needs of veterans as follows:

1. Conduct screening and level of care assessment (LoCA) services.
2. Utilize the most current ASAM Criteria to determine the appropriate level of care.
3. Make a referral to the identified treatment level of care.
 - i **LCDAC cannot deny funding to a veteran based on eligibility for VA benefits or because of the recommended level of care.**
 - ii **LCDAC must offer the recommended LoC to the veteran regardless of the funding source.**
4. Provide the full continuum of treatment services to veterans.
5. Provide additional case management services as appropriate.
6. If the facility operated by the U.S. Department of Veterans Affairs (VA) is determined to be the most appropriate facility to provide treatment for the veteran,
 - i LCDAC or the contracted provider must directly connect the individual to the admitting provider and
 - ii LCDAC or the contracted provider must confirm that the veteran was admitted as planned.
 - iii It is not acceptable to only provide contact information for treatment to the Veteran.
 - iv The warm-handoff approach is required (see policy regarding how to execute a true warm-handoff).
 - v LCDAC may continue to provide Case Management Services while the veteran is in the VA facility.

Approved By:



Rick Kastner LCDAC Executive Director

7/1/2021

Date