

## INMATE ACCOUNTS/FEES

Every Inmate has a financial account that opens upon incarceration. Any money they have on them at the time of their arrival gets deposited into this account. After the \$35 Processing Fee is satisfied the inmate can use this account for commissary purchases, phone calls, postage, sending money out to family, etc. Friends and family members can fund this account several different ways, which are detailed below. Vendors providing services may charge fees. The only fee the prison receives directly is the processing fee. Money Orders may be sent through inmate mail. Funds are deposited the same day the mail is processed and available immediately to the inmate. There are no services fees for this transaction other than the cost to purchase the money order. No personal checks accepted.

## COMMISSARY SERVICES

There is a Kiosk in the Prison lobby that accepts cash/credit cards and maintained by the commissary vendor, Oasis Management. All funds deposited into the commissary accounts can be used to purchase phone time. Once funds are moved to the phone account they cannot be moved back into commissary. Transaction fees are paid to Oasis. Customer Service can be contacted at 1-877-810-0914.

Cash Deposits: Cash deposits can be made in any amount. A \$3.00 transaction fee is automatically deducted. IE- \$50 is deposited the inmate will receive \$47

Credit Card Deposit: There are three different denominations of credit card deposits. The transaction fee is 10% of the deposit and is charged in addition to the denomination selected.

\$20 deposit Credit Card charged \$23 Inmate receives \$20

\$50 deposit Credit Card charged \$55 Inmate receives \$50

\$100 deposit Credit Card charged \$110 Inmate receives \$100

Deposit Online: Friends and family can conveniently make a deposit online through the Oasis site *JailATM.com*. There is no cost to create a user account and the fee structure is the same as using a credit card in the lobby.

Order Online: \*\*COMING SOON!! Through *JailCanteen.com* friends and family can now order commissary packages for their loved ones. Once the order is placed and paid it will be sent to the facility along with the regular weekly delivery. There is no charge to create an account and the cost of the menu items is the same as they are for the inmate.

## TELEPHONE AND E-SERVICES

Inmate phone services are provided by Securus Technologies. There are several ways to ensure your loved ones have money on their account to stay connected. Deposits can be managed through an automated phone system (IVR) 1-800-844-6591 or online at *SecurusTech.net*. There is no cost to create an account or to download the mobile app. Account transactions incurs a \$3.00 fee, unless a Securus customer service representative is needed to process the transaction, then the fee increases to \$5.95. Any audio or written communication can be intercepted, monitored, recorded, or divulged.

Inmate Debit Call: Deposit funds on to the inmate's phone account in any amount. The inmate has control of the numbers dialed. This can not be used for commissary purchases.

Advanced Connect: The account holder (friend or family) pre-pays phone charges and designates what phone numbers can be dialed with the funds they deposit. This option allows user to set up Auto Pay or Text Pay so a set amount can automatically be funded monthly. (additional \$3 fee)

Direct Bill: All calls are billed directly to friends and family monthly

E-Messaging: Send an e-message to your loved one. You can attach unlimited photos and allow your loved one to respond to you. Each transaction/photo requires a "stamp." Stamps are 0.50¢ ea.

Tablets: \*\*COMING SOON!! Tablets will be available free to inmates to be utilized for submitting in-house requests to staff, law library, reading digital mail, job searches and phone calls. Tablets can also be rented for \$5 month giving inmates access to purchase apps for reading, music, games, and many other pre-approved options.