



County of Lancaster
Pennsylvania

Departmental Goals

Goal 1: Deliver timely and effective responses to customer requirements through teamwork.

Goal 2: Provide vision, leadership, and a framework for evaluating emerging technologies and implementing proven information technology solutions.

Goal 3: Provide citizens, the business community and County staff with convenient access to appropriate information and services through technology.

Goal 4: Work with County agencies to improve business operations by thoroughly understanding business needs and by planning, implementing and managing the best information technology solutions available.

Goal 5: Create and maintain a secure, reliable communication and computer infrastructure foundation to support County business operations today and in the future.

Goal 6: Effectively communicate information about plans, projects, and achievements to County staff and customers.

Goal 7: Develop and maintain technically skilled staff, who are competent in current and emerging information technology.

Goal 8: Educate the user community to understand and be able to employ modern technologies to maximize business benefits.

Goal 9: Ensure effective technical and fiscal management of the Department's operations and resources.

Goal 10: Enhance and improve the budget creation and budget execution processes